

Tips for submitting dependent care claims

Speed up the processing of your claims and put money in your pocket faster.

Eligible expenses

- Care for child under age 13 unless they are incapable of self-care. Annual letter of Medical Necessity is required and can be found at [hellofurther.com](https://www.hellofurther.com).
- Care must be provided by an individual with a tax ID or social security number.
- Care must allow the parent(s) to be gainfully employed.
- Care must be custodial in nature.

Expenses not covered

- Care provided by a parent or sibling under age 19
- Care provided by someone you claim as a dependent for tax purposes
- Late fees due to late payments
- Fees charged for missed days
- Transportation or activity fees
- Overnight camps
- After-school educational classes, sports or enrichment classes
- Meals and food items
- School expenses including kindergarten
- Care for a dependent age 13 or older, unless there is a permanent medical condition where the dependent is incapable of self care

Processing your claim

Receipts for dependent care expenses are not required as long as your claim form is fully completed.

Follow these simple steps:

1. Sign into your account at [hellofurther.com](https://www.hellofurther.com) and click on Submit a Claim.
2. Complete the required fields with the dependent(s) name and total amount that is being claimed.
3. Enter the provider's tax ID or Social Security number
4. Upload the provider invoice or attach a provider signed paper claim form validating the expenses.

Did you know?

- Don't wait until the end of your runout period to submit claims as it may take longer to get reimbursed.
- Don't submit claims for future service dates.
- Don't submit claims for dates of service before your effective date or include them in a date range with eligible dates of service.

Questions?

For more information, contact Further customer service at **1-800-859-2144**.